

**Easterling, Deborah**

230314

**From:** Easterling, Deborah  
**Sent:** Friday, June 10, 2011 11:46 AM  
**To:** 'Don Gilbert'  
**Subject:** RE: Water Quality and Rate Increases

Dear Mr. Gilbert,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** Don Gilbert [<mailto:gilbertswendys@bellsouth.net>]  
**Sent:** Friday, June 10, 2011 9:49 AM  
**To:** Contact  
**Subject:** Water Quality and Rate Increases

Dear Members, I have been notified that our water company is asking for a rate increase. I do not know how this is possible. The quality of our water in our Subdivision - Forty Love Point, is extremely poor. The water always has a terrible smell and ruined my hot water heater, water facets, discolored our tubs, and we have drinking water delivered to our home every 2 weeks for fear of drinking Carolina Water Co. quality water. A rate increase is another slap in the face for very low quality. I would be surprised if it meets minimum standards for acceptable quality. Don Gilbert

217 Racket Rd  
Chapin, SC 29036  
803-732-0902

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